Press Note on Receipt of Skoch Digital Inclusion Award 2012 on 18th September 2012 at New Delhi

On 18th September 2012, Mee Seva has been awarded the SKOCH AWARD for Best Project of National Significance in New Delhi, given by Hon'ble Minister of Minorities, Law and Justice Mr. Salman Khursheed in presence of Mr. Nandan Nilekani, Chairman, UIDAI, Mr. R. Chandra Shekhar, Secretary, Department of Telecommunications, GoI, Mr. J. Satyanarayana, Secretary, Department of Electronics and Information Technology, GoI. Mee Seva has been selected as the Best Project of National Significance out of more than 100 entries. These Awards are given by the Skoch Development Foundation, which is an independent organisation created with the mission of accelerating initiatives towards digital, social and financial inclusion. Skoch Development Foundation through it's Summits and conclaves has been constantly engaging in policy dialogue with various stakeholders from the Government, NGOs, civil society to private sector so as to create a comprehensive multi pronged strategy for development.

These Awards are the highest independent honour in India and is supported by the various Ministries of Government of India and are held in very high esteem in international circles in the field of Digital Inclusion.





The Award citation says as follows:

'At your service' or Mee Seva is Government of Andhra Pradesh's window to its citizens. Nearly 6,000 Mee Seva Counters are servicing over 50,000 requests per day, which are geared to handle 100,000 transactions a day. It has converged all NeGP initiatives in rendering G2C services in a fast and secure way – thus ended the "tyranny of ink signatures". Back-end applications interact with database and pull out information and front-end application receives the citizen's request and communicates with departmental application – therefore gives a single view of the citizen. It involves departments like revenue, registration, municipal administration, education and other service delivery channels.'

Current Mee Seva status as on 20th September 2012:

Total Requests: 4517969, Requests received and disposed under Cat. A:1512403

Requests received under Cat.B: 3005566, Total approved: 2622387, Total Rejected: 157110, Pending

within SLA: 204,350, Pending Beyond SLA: 21,718